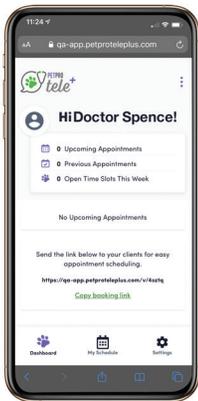
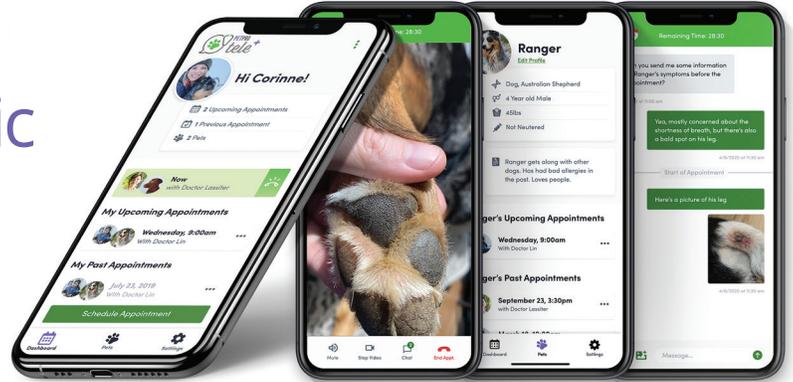




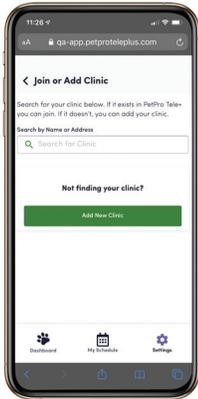
Equipping Your Clinic with PetPro Tele+

PetPro Tele+ is built to get your clinic tele-ready in minutes.



Logging on for the First Time

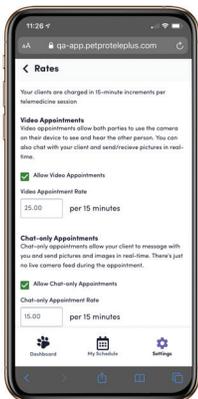
- Go to petproteleplus.com on your phone, tablet, or computer.
- Launch PetPro Tele+ and complete the sign-up process.
- If you **don't** have an invite code, select **"I don't have an invite code,"** and enter your clinic name, clinic website, clinic phone, and license number.
- Confirm your email to log on.



Onboarding Step 1: Joining a Clinic

PetPro Tele+ is built to help local clinics practice telemedicine their way.

- Once you have logged on, select the **"Join a Clinic"** button.
- Search for your clinic by name. If you can't find it, select **"Add New Clinic,"** search for and select your clinic name by business address, then hit **"Save."**
- You may add or join additional clinics under the **"Settings"** tab.

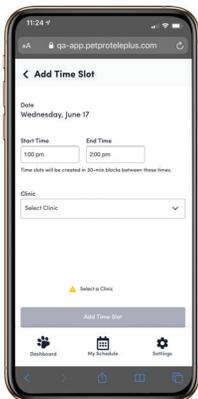


Onboarding Step 2: Setting Your Rates

You set your own rates, and every dollar you charge goes directly to you.

- Enter the dollar amount for every 15-minute increment and hit **"Save."**
- When you schedule video or chat-only appointments, your time will be billed automatically to the client.

Equipping Your Clinic with PetPro Tele+ (cont.)



Onboarding Step 3: Set up Time Slots

You set your own schedule, and all scheduling is handled in the app.

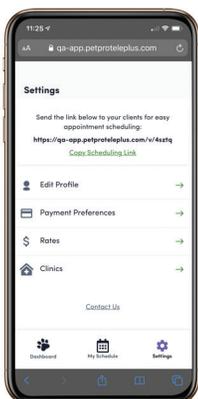
- Start by selecting **"Add Time Slot."**
- You can work as many or as few hours a day as you choose.
- You can also choose which clinic you'll be at within those times.
- Time slots are organized into 30-minute blocks between the hours that you set.
- Clients will automatically see your schedule when they're searching for appointments.



Onboarding Step 4: Set up Payments

Payment is taken care of in the app, so you never have to ask for a credit card.

- Clients are automatically billed in 15-minute increments at the rate you set.
- Our secure payment processor, Stripe, can handle payments for individual, business, and nonprofit accounts.



The Final Step: Informing Clients

Our Client Welcome Kit has everything you need to let clients know that you're now equipped to offer quick and easy collaborative pet care with PetPro Tele+.

- To invite clients to see your schedule, go to **"Settings,"** and send them the unique scheduling link. This will take them directly to your calendar.
- Clients schedule times to meet with you from their PetPro Tele+ account.

Have questions? Reach out via support-us@petproteleplus.com for help in ensuring you, your clinic, and your patients have a seamless PetPro Tele+ experience.